

Date: May 5th, 2011
Product Name: Reporter® and Reporter for Novell
Product Version: 6.5 and 1.5
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Section 1194.21 Software applications and operating systems

Criteria	Supporting features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Not Supported	The Reporter snap-in does not support all standard keyboard functionality available in MMC. A number of critical areas required the use of a pointing device. Keyboard control is not possible currently in these areas. These areas include: selecting reports, running reports, print preview control, object picker actions, action enabled reports, report display actions, and changing attribute details in the Rule Details screen of the Rule Wizard.
(b.i) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards.	Supported with Exceptions	Reporter has no known interference with any third party accessibility products, but as identified in section b.11) below, it is unlikely that narration software for the visually impaired will successfully be able to read configuration check results contents.
(b.ii) Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported with Exceptions	Reporter has no known interference with other operating system accessibility features including: StickyKeys, FilterKeys, ToggleKeys, SoundSentry, High Contrast, MouseKeys, On-Screen Keyboard, and Large Fonts. There are some exceptions with Magnifier and Narrator noted below. Magnifier: The default position of several Reporter dialogs intrudes into the default location of the Magnifier pane, preventing a user from moving or manipulating those dialogs. These include the object picker functionality. The Magnifier pane can be moved around. Narrator: A number of areas of Reporter cannot be read by Narrator. Most critical is the report content itself.
(c.i) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes.	Supported	Reporter has no known interference with Windows Appearance Properties selections. The object in focus is always clearly indicated.
(c.ii) The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported with Exceptions	Reporter uses a number of customized non-standard controls which may not support programmatic control.
(d.i) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology.	Supported with Exceptions	Reporter uses a number of customized non-standard controls which may not support some standard actions.
(d.ii) When an image represents a program element, the information conveyed by the image must also be available in text.	Supported	All Reporter image visual indicators such as status dialogs have textual equivalents.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	Reporter uses consistent images for all controls and status indicators.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	Standard system functions are used to send textual information to the operating system.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	Reporter does not override user-selected display settings.

Voluntary Product Accessibility



(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supported	Reporter does not use animation to display critical information to the user. It does use animation for several status indicators, however there is a textual equivalent provided.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	Reporter does not use colour coding as the only means of conveying information. Text associated with the colour is used for description of status.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supported	Reporter does not allow the user to adjust the colour and contrast settings.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	Reporter does not use flashing or blinking objects.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported	Reporter does not use electronic forms.

Section 1194.31 Functional performance criteria

Criteria	Supporting features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported	This is supported through the use of command line interface for the product, or through the use of assistive technology.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	This is supported through the use of standard Microsoft accessibility tools provided by Windows.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supported	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supported	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supported	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported	

Section 1194.41 Information, Documentation and Support

Criteria	Supporting features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Online help is currently available in Microsoft HTML Help format and in PDF format upon request. Other product documentation is available in PDF format. With a special documentation license, our products support accessibility software that converts .PDF files into speech for the visually challenged.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Quest Software's Support Services is familiar with such features as keyboard access and other options important to people with disabilities. For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.

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