

Date: 7/05/11
Product Name: Client Profile Updating Utility
Product Version: 4.6
Contact for more information: <http://www.quest.com>

Summary table

Criteria	Supporting features	Remarks and explanations
Section 1194.21: Software Applications and Operating Systems	Supported. Please refer to the section details below.	
Section 1194.22: Web-based internet information and applications		Client Profile Updating Utility is not considered to be a web-based application.
Section 1194.23: Telecommunications Products		Client Profile Updating Utility is not considered to be a telecommunications product.
Section 1194.24: Video and Multi-media Products		Client Profile Updating Utility does not use multimedia.
Section 1194.25: Self-Contained, Closed Products		Client Profile Updating Utility is not considered to be a self-contained product.
Section 1194.26: Desktop and Portable Computers		Client Profile Updating Utility is a software product as defined under section 1194.21.
Section 1194.31: Functional Performance Criteria	Supported. Please refer to the section details below.	
Section 1194.41: Information, Documentation and Support	Supported. Please refer to the section details below.	

Section 1194.21 Software applications and operating systems

Criteria	Supporting features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported	Client Profile Updating Utility is a command line application that runs automatically and does not require any user input. Configuration Wizard is an accompanying tool with a rich user interface intended for configuring Client Profile Updating Utility. Keyboard access is provided throughout Configuration Wizard and its help system. Keyboard shortcuts, shortcut keys and menu commands are readily available.
(b.i) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards.	Supported	
(b.ii) Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	Client Profile Updating Utility does not disable nor disrupt any accessibility feature of the operating system.
(c.i) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes.	Supported	Client Profile Updating Utility uses standard operating system functions to provide visual onscreen focus and tracking throughout interactive elements.
(c.ii) The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	Client Profile Updating Utility uses standard operating system functions to provide visual onscreen focus and tracking throughout interactive elements.
(d.i) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology.	Supported	Client Profile Updating Utility uses standard operating system functions to provide user interface elements.
(d.ii) When an image represents a program element, the information conveyed by the image must also be available in text.	Not Applicable	
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Not Applicable	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	Client Profile Updating Utility uses standard system functions to send textual information to the operating system.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	Client Profile Updating Utility uses standard operating system functions to display user interface and doesn't override user selected display settings.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supported	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	Client Profile Updating Utility does not use color as the only means to convey information, indicate an action or prompt a response.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	Client Profile Updating Utility does not use flashing or blinking objects and text in any portion of the application interface.

Voluntary Product Accessibility



(1) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Applicable	Client Profile Updating Utility does not use any electronic forms.
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Section 1194.31 Functional performance criteria

Criteria	Supporting features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported	Client Profile Updating Utility supports technologies that make computer programs more accessible to people who use Assistive Technology. Client Profile Updating Utility supports the use of screen readers to access user interface information. Commonly-used Assistive Technology may be used with Client Profile Updating Utility. Users of Assistive Technology should contact their Assistive Technology vendor to assess the compatibility of their product. The operating system magnifier application is available to magnify both images and texts displayed in all user interface dialogs.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	Client Profile Updating Utility supports the use of screen readers to access the user interface. The operating system magnifier application is available to magnify text.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supported	Client Profile Updating Utility does not require user hearing for any application functionality.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	Client Profile Updating Utility does not require user hearing for any application functionality.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supported	Client Profile Updating Utility does not require speech recognition for any application functionality.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported	Client Profile Updating Utility supports operating system tools such as StickyKeys, OnScreen Keyboard, MouseKeys and FilterKeys. Users can use the „Tab“ key to navigate through the user interface.

Section 1194.41 Information, Documentation and Support

Criteria	Supporting features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Online help is currently available in Microsoft HTML Help format and in PDF format upon request. Other product documentation is available in PDF format. With a special documentation license, our products support accessibility software that converts .PDF files into speech for the visually challenged.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Quest Software's Support Services is familiar with such features as keyboard access and other options important to people with disabilities. For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.

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