

Date: 03/27/2012
Name of Product: Toad for Data Analysts v3.1

Contact for more Information: <http://www.quest.com>

**Summary Table
Section 508 Voluntary Product Accessibility Template**

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supported. Please refer to the attached VPAT	
Section 1194.22 Web-based internet information and applications		Toad for Data Analysts is not considered a Web-based product.
Section 1194.23 Telecommunications Products		Toad for Data Analysts is not considered a telecommunications product.
Section 1194.24 Video and Multi-media Products		Toad for Data Analysts does not use multimedia.
Section 1194.25 Self-Contained, Closed Products		Toad for Data Analysts is not a self-contained product.
Section 1194.26 Desktop and Portable Computers		Toad for Data Analysts is software as defined under section 1194.21
Section 1194.31 Functional Performance Criteria	Supported. Please refer to the attached VPAT	
Section 1194.41 (a) Information, Documentation and Support	Supported. Please refer to the attached VPAT	

**Section 1194.21 Software Applications and Operating Systems - Detail
Section 508 Voluntary Product Accessibility Template**

Criteria	Supporting Features	Remarks and explanations
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>↓ Supported with minor exceptions: Toad for Data Analysts supports Microsoft Windows accessibility features including StickyKeys, FilterKeys, Magnifier, Narrator, and High Contrast. Keyboard access is provided throughout Toad for Data Analysts and its help system. Keyboard shortcuts, shortcut keys, and menu commands are readily available.</p>	<p>Minor exceptions in Toad for Data Analysts applications involve limited keyboard access or inconsistent navigation in some menus and dialog windows. Most of these occurrences are often solved by minor workarounds.</p>
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>↓ Supported with minor exceptions: Toad for Data Analysts supports most accessibility settings of the operating system and in no case disrupts or disables any accessibility features of the operating system. Toad for Data Analysts supports large and extra large fonts in the title bar, toolbars and most dialogs.</p>	<p>Exceptions are features that do not support large font settings or high contrast settings. These features are documented in 1194.21(g).</p>
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>↓ Supported with minor exceptions: Toad for Data Analysts supports technologies that make computer programs more accessible to people who use Assistive Technology. Toad for Data Analysts fully supports Windows Appearance Properties to provide visual on-screen focus and tracking throughout.</p>	
<p>(d) Sufficient information about a user interface element including the identity,</p>	<p>↓ Supported with minor exceptions:</p>	<p>Toad for Data Analysts supports MSAA for all user interface elements with certain</p>

<p>operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Toad for Data Analysts User Interface elements include menu bars, toolbars, check boxes and buttons, to name a few.</p>	<p>exceptions including limited information conveyed about some UI elements such as dropdown list boxes and Results pane controls.</p>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supported: Toad for Data Analysts utilizes standard and consistent images throughout. All toolbar and menu images also utilize tooltip text to further convey their meaning.</p>	
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supported: Toad for Data Analysts uses standard system functions to send textual information to the operating system in all cases.</p>	
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>↯ Supported with minor exceptions: Toad for Data Analysts supports large fonts in the title bar, toolbars, and in some dialogs. Toad for Data Analysts does not extend operating system user defined font settings to the content display frame. Toad for Data Analysts does, however, support Microsoft Windows accessibility features, such as Magnifier, in the content display frame, as well as provides it's own user customization options for controlling fonts in many of the content windows.</p>	<p>Toad for Data Analysts does not support large font mode in dialogs where large fonts would render the dialog impossible to read. The operating system magnifier application is available to magnify dialog text. By default, Toad for Data Analysts uses the user selected color and display attributes but allows the user to select other "skins" and color settings.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Supported: Toad for Data Analysts does not use animation to display critical information to the user.</p>	
<p>(i) Color coding shall not be used as the only means of conveying information,</p>	<p>↯ Supported with minor exceptions: Toad for Data Analysts, with few exceptions,</p>	<p>Minor exceptions include color coding of code in the SQL editors, but the user has</p>

<p>indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>does not use color to convey information, indicating an action or prompting a response.</p>	<p>the option to change all colors to a selection of their choice or to use bold, italics, or underline attributes.</p>
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Supported: Toad for Data Analysts provides a variety of color selections and contrast levels as well as supporting operating system settings.</p>	
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supported: Toad for Data Analysts does not use flashing or blinking objects or text in any portion of the application interface.</p>	
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supported: Toad for Data Analysts does not use any electronic forms.</p>	

**Section 1194.31 Functional Performance Criteria - Detail
Section 508 Voluntary Product Accessibility Template**

Criteria	Supporting Features	Remarks and explanations
(a) Vision: At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	<p>↓ Supported with minor exceptions: Toad for Data Analysts supports technologies that make computer programs more accessible to people who use Assistive Technology.</p> <p>Toad for Data Analysts supports the use of screen readers to access user interface information.</p>	<p>Commonly-used Assistive Technology may be used with Toad for Data Analysts. Users of AT should contact their AT vendor to assess the compatibility of their product.</p> <p>The operating system magnifier application is available to magnify text.</p>
(b) Visual acuity: At least one mode of operation and information retrieval that does not require visual acuity great than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	<p>↓ Supported with minor exceptions: Toad for Data Analysts supports the use of screen readers to access user interface information.</p> <p>Toad for Data Analysts supports large fonts in the title bar, toolbars, and in some dialogs.</p> <p>Toad for Data Analysts supports user customization of font size, color, and contrast in much of its User Interface (UI).</p>	<p>Toad for Data Analysts does not support large font mode in dialogs where large fonts would render the dialog impossible to read.</p> <p>The operating system magnifier application is available to magnify text. An assistive aid may also be used.</p>
(c) Hearing: At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.	<p>Supported: Toad for Data Analysts does not require user hearing for access to any application functionality. Toad for Data Analysts does not use any form of audio cues.</p>	
(d) Audio Information: Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	<p>Supported: Toad for Data Analysts does not require user hearing for access to any application functionality</p>	

<p>(e) Speech: At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.</p>	<p>Supported: Toad for Data Analysts does not require speech recognition.</p>	
<p>(f) Motor Skills/Coordination: At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>	<p>↓ Supported with minor exceptions: Toad for Data Analysts supports some operating system tools such as StickyKeys and FilterKeys as well as other Assistive Technologies.</p> <p>When the StickyKeys feature is on, the user can press a modifier key (SHIFT, CTRL, or ALT) and then another key in sequence rather than at the same time, to enter shifted (modified) characters and other key combinations. Pressing a modifier key once <i>latches</i> the key down until the user presses a non-modifier key or clicks a mouse button. Pressing a modifier key twice <i>locks</i> the key until the user presses the key a third time.</p> <p>The FilterKeys accessibility feature allows the user to set the keyboard repeat rate, acceptance delay and bounce rate.</p>	<p>Toad for Data Analysts supports operating system tools such as StickyKeys and FilterKeys, as well as assistive technology that supports MSAAs (save for the exceptions noted in 1194.21).</p> <p>Toad for Data Analysts provides the capability for users to define their own short-cut keys for many Toad for Data Analysts features via the Options customization dialog.</p>

**Section 1194.41 Information, Documentation, and Support - Detail
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Criteria	Supporting Features	Remarks and explanations
<p>Section 1194.41 (a) Product Support Documentation</p>	<p>Supported</p>	<p>Toad for Data Analysts documentation is provided in digital, compressed HTML format. An accessible, uncompressed HTML format is available upon request.</p>
<p>Section 1194.41 (b) Accessibility and Compatibility Features</p>	<p>Supported</p>	<p>Toad for Data Analysts documentation includes a top-level link to “Options” which explains how to customize Toad for Data</p>

		Analysts accessibility settings. Toad for Data Analysts documentation also includes complete information on product navigation including system and user-defined shortcut keys.
1194.41 (c) Support Services	Supported	<p>Quest Software's Support Services is familiar with such features as keyboard access and other options important to people with disabilities.</p> <p>For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.</p>

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becomes available.

Quest regularly updates its websites and provides new information about the accessibility of products as that information